

# Let us put your health first

We are delighted to be operating at full capacity again for private patients who have health insurance or who wish to pay for their own treatment. While our support to nearby NHS

hospitals to help reduce patient waiting lists continues, we are again able to offer our private patients quick access to initial appointments and diagnostic investigations as well as minimal waiting time for surgical and non-surgical treatments and procedures.

## A warm welcome to our new Hospital Director



One Hatfield recently welcomed Claire Armstrong, new Managing and Hospital Director.

Claire has worked in private healthcare for a number of years and joins us from The Clementine Churchill Hospital where she was Executive Director.

Claire will continue to build on the success, development and growth One Hatfield has seen since it opened nearly four years ago.

Claire said, "While the national contract between private healthcare providers and the NHS has come to an end, we will continue to support the local NHS within our own activity and capacity and look forward to building on the positive relationships established over the last year.

We are thrilled to be able to offer our insured and self-funding patients fast access to treatment again and I am looking forward to building on the success of the hospital over the last few years and continuing to provide great care in Hertfordshire, North London and beyond."

We've welcomed many new consultants and services to One Hatfield lately. The most recent additions include a chronic migraine clinic and a very competitively priced vasectomy service.

A list of all the services offered by our consultants is on the back page and more information about the treatments they provide is available on our website. Please don't hesitate to call our friendly reservations team on 01707 818 386 if you have any questions.



## Have you heard about our Mini Consultations?

Our popular FREE 10 minute consultations enable patients to meet with our consultants for an initial discussion and guidance. Patients are under no obligation to proceed with any treatment discussed but, if they wish to, they would require a full consultation.

6 – 7.30pm	21st June	Hip and Knee	Mr Reza Jenabzadeh
10 – 11.30am	23rd June	Cosmetic Surgery	Mr Nigel Carver
10 – 11.30am	29th June	Shoulder and Elbow	Mr Rajeev Sharma
10 – 11.30am	30th June	Varicose Veins	Mr Hamish Hamilton
6 – 7.30pm	12th July	Back and Neck	Mr Mohamed Ahmed
6 – 7.30pm	13th July	Cosmetic Surgery	Mr Foiz Ahmed
6 – 7.30pm	2nd Aug	Shoulder and Elbow	Mr David Butt
6 – 7.30pm	9th Aug	Hip and Knee	Mr Sarvpreet Singh
5.30 – 7pm	13th Aug	Cosmetic Surgery	Mr Muhammad Javaid

To book your Mini Consultation or to sign up to our patient bulletin for news of further events, please visit our patient event page at [onehatfieldhospital.co.uk](http://onehatfieldhospital.co.uk)

# Why choose One Hatfield Hospital?

One Hatfield Hospital is a modern, purpose built private hospital offering a wide range of treatments and procedures. Our clean air operating theatres provide the very best environment to keep you safe and free from infection and, if you need to stay with us overnight, you

can enjoy one of our luxury ensuite bedrooms.

We are based on Hatfield Business Park just a short distance from the A1(M), ideally located for patients in North London and throughout Hertfordshire.



## Paying for your own treatment?

You don't have to be covered by private health insurance to receive treatment at a private hospital, you can choose to pay for the treatment you need. You may want to do this whenever you need treatment, or just as a one off; it's entirely up to you and you can return to the NHS at any time. Many patients choose to fund surgical procedures to avoid waiting times, others may just come to us for scans and diagnostics.

Depending on the type of treatment you need you may be able to self-refer, or we may ask for a referral from your GP. Our self-pay team can guide you. Either way, we will

always take your GP's details and we can keep them informed of the treatment you receive.

### Guide prices

Knee replacement	£12,000
Hip replacement	£11,500
Gallbladder removal	£5,500
Hernia repair	£2,800
Colonoscopy	£1,900

Guide prices for scans, diagnostics and many common procedures can be found on our website [onehatfieldhospital.co.uk/prices](https://onehatfieldhospital.co.uk/prices).

## Payment plans to help spread the cost

If splitting the cost of your procedure over a period of time would help, we offer a range of payment options. You can split the cost of any treatment over a 12 month period without paying any interest at all. If you would like to split the cost over a longer period of time that's possible too. (Terms

and conditions apply. Acceptance subject to credit status).

**Contact our self-pay department on 01707 818 386 or email [hatfield.selfpay@onehealthcare.co.uk](mailto:hatfield.selfpay@onehealthcare.co.uk) for further details on paying for your own treatment and payment options.**

## Private medical insurance?

Patients often don't realise that the cost of their treatment is covered by their private health insurance policy but instead find themselves waiting for months on an NHS waiting list.

If you have private health insurance, either through work or a policy you have taken out yourself, it is always worth checking to see if you are covered. You may or may not need to see your GP for a referral.

Your insurance company will let you know what you need to do.



## Keeping our patients safe at all times

Patient safety and quality of care are at the centre of everything we do. We are rated GOOD by the Care Quality Commission for services that are safe, effective, caring and well-led.

To ensure the continued safety of our patients, and to remain a COVID-19 secure hospital, protective measures are still in place.



Please visit our website for the most up to date information.

*"Everybody throughout the whole process performed magnificently and beyond the call of duty. Huge thanks to a kind, compassionate, caring and sensitive team!"*

*"This was the best hospital care I have ever received. I was truly looked after and cared for and I can't thank or praise them all enough."*

Read more patient reviews on independent review site

[iWantGreatCare](https://www.iwantgreatcare.co.uk)

## Fast access to scans

One Hatfield Hospital's imaging suite offers fast access to digital X-ray, wide MRI, CT scanning and ultrasound.

### Why One Hatfield Hospital?

- Relaxed, calming and comfortable environment
- Fast access and convenient appointment times
- Images reported by specialist consultant radiologists
- Rapid results, usually within 48 hours

**MRI** from £405  
**Ultrasound** from £245  
**X-ray** from £125  
**CT scanning** from £495



## Specialist gynaecologists

Our team of excellent consultant gynaecologists can help with:

- General gynaecology
- Endometriosis
- Menopause and HRT
- Recurrent miscarriage
- Urinary concerns

Colposcopy is available for further investigation following abnormal cervical screening.



## See a GP at a time that suits you

Our team of private GPs are on hand throughout the week, including evenings and Saturdays, offering face-to-face appointment times to suit you.

- Easy access to our specialist consultants
- General medical checks
- Referrals for further investigations if needed
- Private prescriptions
- Blood tests

**£90 for a 20-minute appointment**



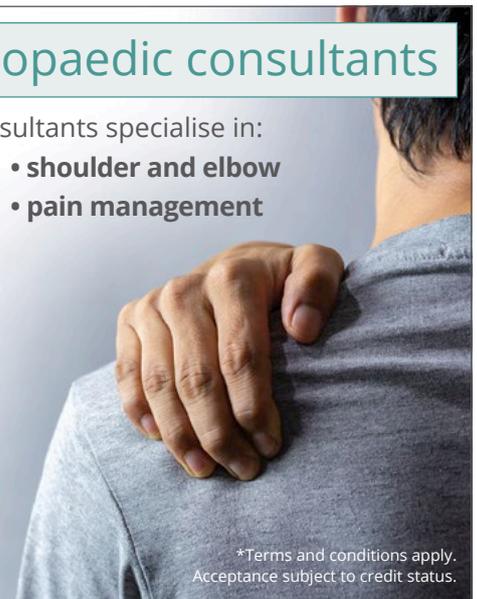
## See our leading orthopaedic consultants

Our team of leading orthopaedic consultants specialise in:

- **foot and ankle** • **hand and wrist** • **shoulder and elbow**
- **hip and knee** • **back and neck** • **pain management**

We are proud to offer:

- Minimal waiting time for an initial appointment
- Direct referral to MRI, CT scan, X-ray and ultrasound
- Treatment covered by all major insurance companies
- Self-pay, fixed price packages (payment options available)\*

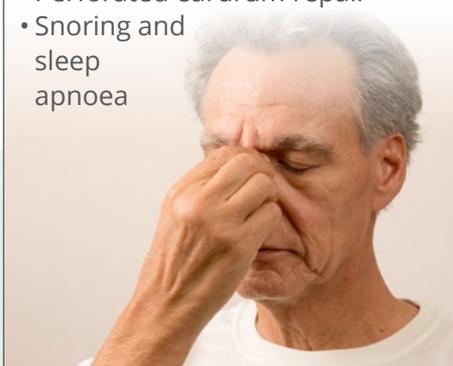


\*Terms and conditions apply. Acceptance subject to credit status.

## ENT specialists

Our specialist ENT consultants can assess problems with your ears, nose or throat, diagnose your condition and offer a range of surgical and non-surgical treatments.

- Earwax microsuction
- Hearing loss management
- Tonsillectomy
- Adenoidectomy
- Grommet insertion
- Thyroidectomy
- Endoscopic sinus surgery
- Perforated eardrum repair
- Snoring and sleep apnoea



## Considering cosmetic surgery?

One Hatfield Hospital offers a wide range of cosmetic treatments including (but not limited to):

- **Breast surgery**
- **Nose reshaping**
- **Tummy tuck**
- **Eye bag removal**
- **Facelift**

Why not pop along to one of our **FREE** mini consultations (see front page) to find out more about a procedure and discuss your suitability?



## Patient Information Webinars **NEW!**

You are invited to attend our new FREE Patient Information Webinars, providing you with an opportunity to hear from some of our specialist consultants.

You will need to provide your details when you register but you can attend anonymously from the comfort of your own home. We hope you can join us!

7 - 7.45pm, Tuesday 29th June, **Childhood food allergies** with Dr Nisha Ramkumar, Consultant Paediatrician.

7 - 7.45pm, Wednesday 7th July **Facial cosmetic surgery: eye bag removal, nose reshaping and facelifts** with Mr Hyder Ridha, Consultant Plastic, Reconstructive and Aesthetic Surgeon.

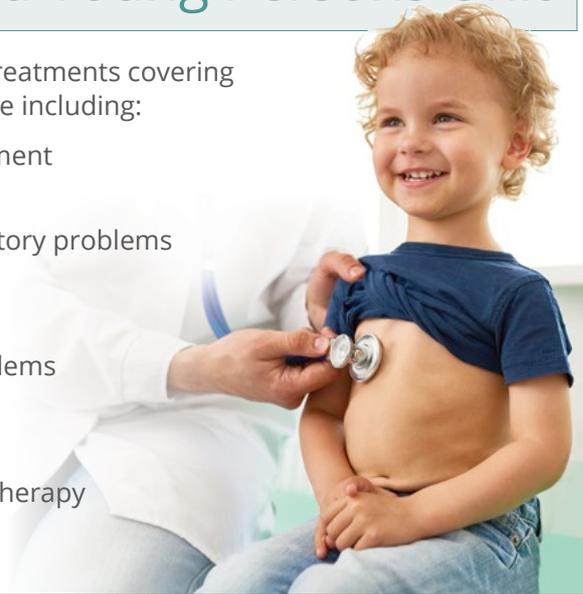
7 - 7.45pm, Monday 19th July **Cosmetic breast surgery including reduction, augmentation and lifts** with Miss Caroline Payne, Consultant Plastic, Reconstructive and Cosmetic Surgeon.

To book your Webinar, or to sign up to our patient news bulletin, please visit our patient event page at [onehatfieldhospital.co.uk](http://onehatfieldhospital.co.uk)

## Children and Young Persons Unit

Our dedicated unit offers treatments covering all aspects of paediatric care including:

- ADHD and autism assessment
- Allergy testing
- Asthma and other respiratory problems
- Cardiology
- Dermatology
- Ear, nose and throat problems
- Gastroenterology
- Hearing assessments
- Orthopaedics and physiotherapy
- Urology



## Our specialist consultants offer

- Audiology
- Cardiology
- Colorectal surgery
- Cosmetic surgery
- Dermatology
- Ear, nose and throat
- Elderly care
- Endocrinology (diabetes, thyroid, hormone imbalance, osteoporosis)
- Endoscopy
- Gastroenterology
- Gender reassignment
- General medicine
- General surgery
- Gynaecology
- Imaging and diagnostics
- Mental health and wellness
- Neurology
- Neurophysiology
- Orthopaedics
- Oral and maxillofacial
- Paediatrics
- Pain management
- Private GP services
- Physiotherapy
- Podiatry
- Renal services
- Respiratory
- Rheumatology
- Spinal surgery
- Urology
- Vascular surgery

## Our latest patient satisfaction results

**98.8%**

said they would be likely or extremely likely to **recommend us**

**98.8%**

said their overall **quality of care** was 'good' 'very good' or 'excellent'

**100%**

said they were definitely treated with **respect and dignity**

**98.6%**

said they always had **confidence and trust** in their nurse

**98.8%**

said they always had confidence that their **consultant** would deliver appropriate care

**100%**

said their **welcome** on arrival was 'good' 'very good' or 'excellent'

**98.8%**

said they rated the **catering** as 'good' 'very good' or 'excellent'

**94.3%**

said they were definitely involved as much as they wanted in **decisions**

**100%**

said their **room** was 'good' 'very good' or 'excellent'

**One Hatfield Hospital** Hatfield Avenue, Hatfield Business Park, Hatfield AL10 9UA

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