

# Welcome to One Hatfield Hospital

Our support to local NHS trusts to help reduce patient waiting times continues. Meanwhile, we are pleased we can again offer our private patients quick access to initial appointments and diagnostic investigations as well as minimal waiting time for surgical and non-surgical treatments and procedures.

## Introducing our new Hospital Director



We recently welcomed our new Hospital Director, Claire Armstrong. Claire has worked in private healthcare for

a number of years and joins us from The Clementine Churchill Hospital where she was Executive Director.

Claire will continue to build on the success, development and growth One Hatfield has seen since it opened nearly four years ago.

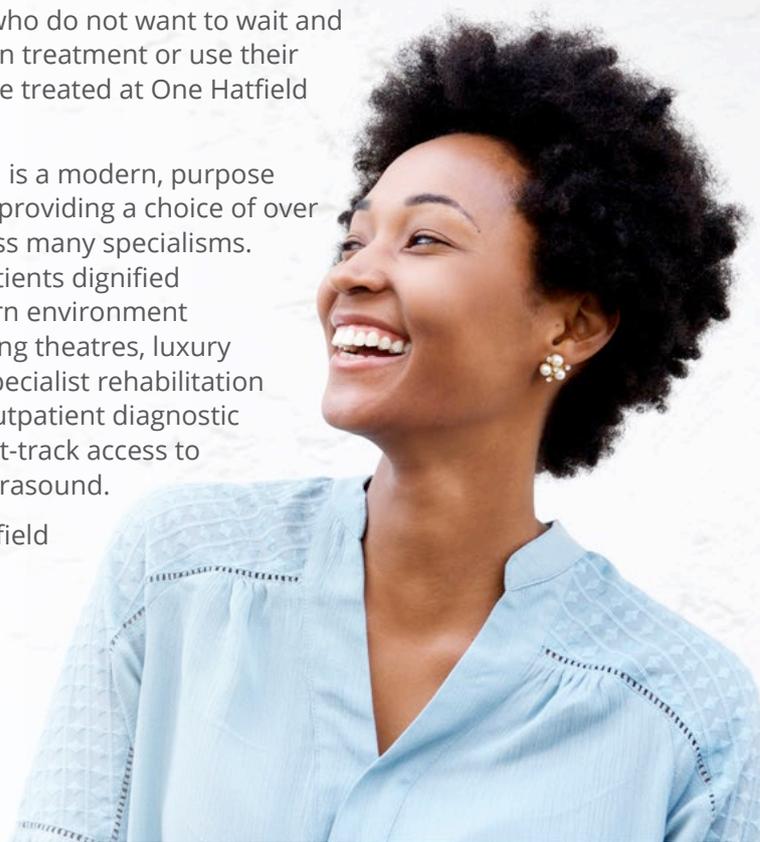
*Claire said "While the national contract between private healthcare providers and the NHS has come to an end we will continue to support the local NHS within our own activity and capacity and look forward to building on the positive relationships established over the last year.*

*I am looking forward to building on the success of the hospital over the last few years and continuing to provide great care in Hertfordshire, North London and beyond."*

If you have patients who do not want to wait and wish to fund their own treatment or use their insurance, they can be treated at One Hatfield Hospital.

One Hatfield Hospital is a modern, purpose built private hospital providing a choice of over 100 consultants across many specialisms. We can offer your patients dignified care in a calm, modern environment with clean air operating theatres, luxury ensuite bedrooms, specialist rehabilitation physiotherapy and outpatient diagnostic facilities including fast-track access to X-ray, CT, MRI and ultrasound.

We are based on Hatfield Business Park just a short distance from the A1(M), ideally located for patients in North London and throughout Hertfordshire.



## NHS e-Referrals for a range of orthopaedic services

Due to increased demand, we have extended our NHS e-Referral Service. We can offer your patients treatment for a range of orthopaedic conditions, with shorter waiting times for first clinic appointments. Look out for our clinic slots through the e-Referral Service.

Service Name	Clinic Type
Adult Carpal Tunnel NHS Clinic	Hand & Wrist
Adult Hand & Wrist NHS Clinic	Hand & Wrist, Sports Trauma, Fracture (Non Emergency)
Adult Hip NHS Clinic	Hip, Sports Trauma
Adult Knee ACL NHS Clinic	Knee, Sports Trauma
Adult Knee Arthroscopy NHS Clinic	Knee, Sports Trauma
Adult Knee NHS Clinic	Knee, Sports Trauma
Adult Shoulder NHS Clinic	Shoulder & Elbow, Sports Trauma
Adult Spinal Surgery NHS Clinic	Fracture (Non Emergency), Limb Deformity/Reconstruction, Spine (Back Pain, Neck Pain, Scoliosis/deform, Sports)

## Self-pay patient referrals

Self-pay options are available for all services at One Hatfield Hospital. The guide prices for some of our most common procedures can be found on our website. [onehatfieldhospital.co.uk/prices](http://onehatfieldhospital.co.uk/prices).

Your patients may be able to self-refer but often a GP referral letter will be required to ensure the correct pathway of care is undertaken.

The cost of the consultation will be given at the time of booking and patients requiring further treatment will receive a quote for their procedure following their consultation.

Many patients choose to fund surgical procedures to avoid waiting times, others may just come to us for scans and diagnostics. If patients would like to split the cost of their treatment over a period of time, we offer a range of payment options. For example, a patient can self-

fund carpal tunnel surgery from £50 a month when spreading the cost over 60 months. (Terms and conditions apply. Acceptance subject to credit status). Patients can contact our reservations team for guidance.

### Guide prices for common procedures\*

Knee replacement.....	£12,250
Hip replacement .....	£12,495
Gallbladder removal.....	£5,850
Hernia repair .....	£2,950

### Diagnostics

Colonoscopy .....	£2,100
Colonoscopy and OGD .....	£2,495
Cystoscopy.....	£1,760
Colposcopy .....	£870

### Imaging

MRI.....	from £405
Ultrasound.....	from £245
Xray.....	from £125
CT .....	from £495

\*prices correct at time of going to print

## Insured patient referrals

We accept all major insurers and your patients can use their insurance for the majority of treatments we offer. Patients often don't realise that the cost of their treatment is covered by their private

health insurance policy and instead keep their place on an NHS waiting list (which could be released). Insurers usually require a GP referral but this can be checked by a patient with their insurer.

### How to refer

Click the 'Professionals' tab on our website to download Consultant and Imaging referral forms, and simply email or post it to us.

You can also view our consultants, read our latest news, see upcoming events and subscribe to our monthly e-bulletin.

## Meet our new specialists



**Mr Angelos Assiotis**  
Consultant Orthopaedic Surgeon (Upper Limb)



**Mr S. James Quinn**  
Consultant ENT Surgeon



**Mr David Butt**  
Consultant Shoulder and Elbow Surgeon



**Dr Nisha Ramkumar**  
Consultant Paediatrician with Gastroenterology and Allergy Interest



**Dr Sebastian Hendricks**  
Consultant Audiovestibular Physician & Paediatrician



**Dr Vishen Ramkissoon**  
General Practitioner (GPwSI)



**Mr Reza Jenabzadeh**  
Consultant Orthopaedic Surgeon (Lower Limb)



**Dr Hilmi Reçica**  
Consultant Dermatologist



**Mr Alok Misra**  
Consultant Plastic and Cosmetic Surgeon



**Mr Sarvpreet Singh**  
Consultant Orthopaedic Surgeon (Lower Limb)



**Mr Aruna Munasinghe**  
Consultant Upper GI and General Surgeon



**Mr Ben Spiegelberg**  
Consultant Orthopaedic Surgeon (Lower Limb)



**Miss Caroline Payne**  
Plastic, Cosmetic and Reconstructive Surgeon



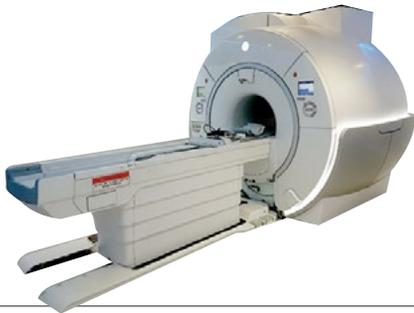
**Miss Shabnam Undre**  
Consultant Paediatric Urological Surgeon

## Fast access to scans

One Hatfield Hospital's imaging suite offers fast access to digital X-ray, wide MRI, CT scanning and ultrasound.

### Why One Hatfield Hospital?

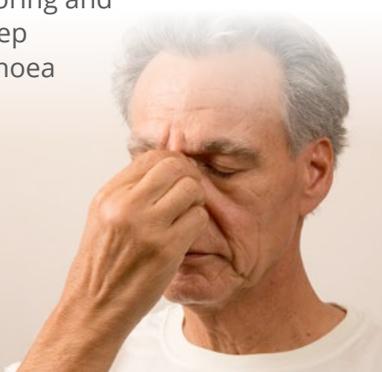
- Relaxed, calming and comfortable environment
- Fast access and convenient appointment times
- Images reported by specialist consultant radiologists
- Rapid results, usually within 48 hours



## ENT specialists

Our specialist ENT consultants can assess problems with your ears, nose or throat, diagnose your condition and offer a range of surgical and non-surgical treatments.

- Earwax microsuction
- Hearing loss management
- Tonsillectomy
- Adenoidectomy
- Grommet insertion
- Thyroidectomy
- Endoscopic sinus surgery
- Perforated eardrum repair
- Snoring and sleep apnoea



## New services available

As we are joined by new specialists, and we listen to feedback from patients and healthcare professionals alike, new services are always in development. Here are some of the services we have introduced recently.

### Vasectomy Clinic

Dr Vishen Ramkisson, GPwSI, specialises in no-scalpel vasectomy. This technique is superior to the cut-and-tie technique as it offers faster recovery. £695.

### Migraine Clinic

Dr Nitil Kedia, General Practitioner, offers a botox injection service for patients suffering from a history of chronic migraines. £650.

Due to demand, we hope to be able to offer adult allergy patch testing for skin conditions very soon.

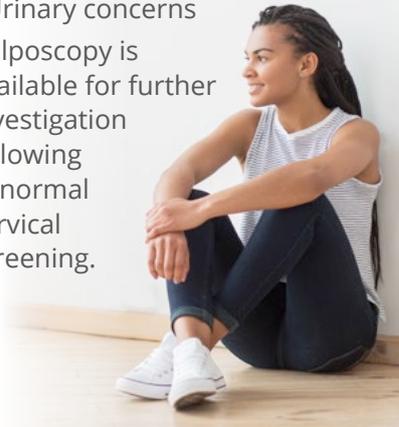
For updates on new services you can subscribe to our monthly e-bulletin. Please visit our website and click on the Professionals tab.

## Specialist gynaecologists

Our team of excellent consultant gynaecologists can help with:

- General gynaecology
- Endometriosis
- Menopause and HRT
- Recurrent miscarriage
- Urinary concerns

Colposcopy is available for further investigation following abnormal cervical screening.



## Children and Young Persons Unit

Our dedicated unit offers treatments covering all aspects of paediatric care including:

- ADHD and autism
- Allergy testing
- Dermatology
- ENT, including tonsillectomy
- Gastroenterology
- Hearing and balance
- Orthopaedics
- Respiratory problems
- Urology



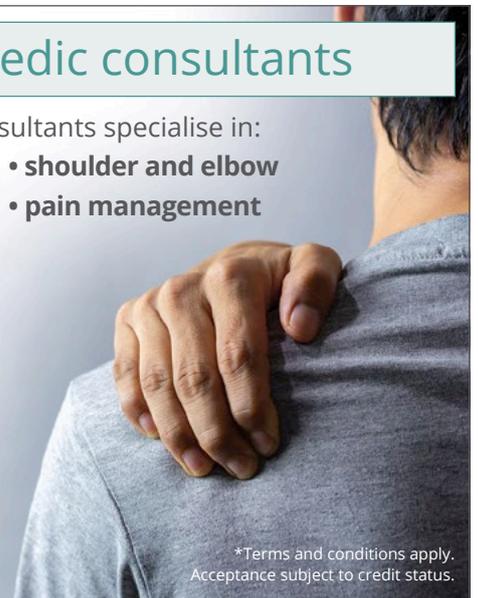
## Leading orthopaedic consultants

Our team of leading orthopaedic consultants specialise in:

- **foot and ankle**
- **hand and wrist**
- **shoulder and elbow**
- **hip and knee**
- **back and neck**
- **pain management**

We are proud to offer:

- Minimal waiting time for an initial appointment
- Direct referral to MRI, CT scan, X-ray and ultrasound
- Minimal waiting time for surgery
- A wide range of non-surgical pain management treatments and therapies



\*Terms and conditions apply. Acceptance subject to credit status.

## Our popular educational events programme

Our consultants regularly share their expertise at educational events for GPs, providing key essential information and updates to assist you with your continued professional development. Our consultant-led lectures are driven by practical learning, red flags, case studies and when to refer, so you can be assured all our talks will provide the relevant information you need in primary care. All talks are currently running virtually. Please visit our website to book your place.

If you have a particular training need at your practice, many of our consultants are happy to deliver talks tailored to your requirements. Please don't hesitate to contact us to discuss how we can support your continued professional development.

### Saturday 19 June

#### **Skin cancer: how problems present and suitable treatments**

Mr Justin S Chatterjee, Consultant Plastic, Reconstructive Breast and Hand Surgeon.

#### **Gastroesophageal reflux disease**

Mr Aruna Munasinghe, Consultant Upper GI, Bariatric and General Surgeon.

#### **Diagnosis, management and long-term monitoring of coeliac disease**

Dr Rishi Chandel, Consultant Gastroenterologist.

### Saturday 17 July

#### **Complications of hip and knee surgery seen in primary care**

Mr Sarvpreet Singh, Consultant Orthopaedic Surgeon.

#### **The painful shoulder; differential diagnosis based on age and symptoms**

Mr Angelos Assiotis, Consultant Orthopaedic Surgeon.

#### **Spinal assessment in primary care**

Mr Tamer Sherief, Consultant Orthopaedic and Spinal Surgeon.



## Our specialist consultants offer

- Audiology
- Cardiology
- Colorectal surgery
- Cosmetic surgery
- Dermatology
- Ear, nose and throat
- Elderly care
- Endocrinology (diabetes, thyroid, hormone imbalance, osteoporosis)
- Endoscopy
- Gastroenterology
- Gender reassignment
- General medicine
- General surgery
- Gynaecology
- Imaging and diagnostics
- Mental health and wellness
- Neurology
- Neurophysiology
- Orthopaedics
- Oral and maxillofacial
- Paediatrics
- Pain management
- Private GP services
- Physiotherapy
- Podiatry
- Renal services
- Respiratory
- Rheumatology
- Spinal surgery
- Urology
- Vascular surgery

## Our latest patient satisfaction results

Patient safety and quality of care are at the centre of everything we do, and so we are proud to be rated GOOD by the Care Quality Commission for services that are safe, effective, caring and well-led. Patient feedback continues to be of an exceptionally high standard across all departments.

**100%**

said they would be likely or extremely likely to **recommend us**

**100%**

said their overall **quality of care** was 'good' 'very good' or 'excellent'

**100%**

said they were definitely treated with **respect and dignity**

**100%**

said they always had **confidence and trust** in their nurse

**100%**

said they always had confidence that their **consultant** would deliver appropriate care

**100%**

said their **welcome** on arrival was 'good' 'very good' or 'excellent'

**100%**

said they rated the **catering** as 'good' 'very good' or 'excellent'

**81.3%**

said they were definitely involved as much as they wanted in **decisions**

**100%**

said their **room** was 'good' 'very good' or 'excellent'

**One Hatfield Hospital** Hatfield Avenue, Hatfield Business Park, Hatfield AL10 9UA

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**Call** 01707 861 346 | **visit** [onehatfieldhospital.co.uk](#) | **email** [hatfield.cpd@onehealthcare.co.uk](mailto:hatfield.cpd@onehealthcare.co.uk)